



"In The World of Technology. We Make a Difference"

COMPANY PROFILE
FOR
TEF-TECH SOLUTIONS & GENERAL
DEALERS
BY

TEF-TECH Solutions is a company which was incorporated as a registered Zambian company on 10th January, 2018 with business registration number **320180000474**. It is registered as TEF-TECH Solutions and General Dealers specialized in Computer Printing, Office Stationery and office Supplies Services.

TEF-TECH Solutions is a provider of Secretariat services and computer solutions services to the community of Dambwa Site Area in Livingstone, Zambia.

TEF-TECH Solutions is a firm founded by **Godwin Chisala**. The business is governed by the founder and close members of the family. The manager of **TEF-TECH Solutions** is Godwin Chisala who has ample and vast experience in running a computer business center.

VISION STATEMENT

TEF-TECH Solutions is to become a leading provider of high quality, innovative and value-added computer service solutions for individuals and organizations.

MISSION STATEMENT

TEF-TECH Solutions' primary goal is to deliver innovative, proficiency and value-added services that enable individuals and organizations to obtain cost effective and best services in Livingstone specifically Dambwa Site Market.

OUR CORE VALUES

- ❖ **HONESTY:** In managing our clients' expectations and service delivery.
- ❖ **COMPETITIVENESS:** We shall continue to improve, increase our competitiveness, profits and innovative and efficient approaches to our challenges.
- ❖ **INTEGRITY AND RESPECT:** For human dignity are imbued in both our business and personal conduct.
- ❖ **APPROACHABILITY:** To deliver client value.
- ❖ **PASSION SERVICE FOR EXCELLENCE:** We exist for our clients and enjoy serving them. We aim to delight them with our services and products, our innovative solutions and the quality of our services.

SERVICES AND PRODUCTS

TEF-TECH solutions, we will be handling all kinds of business servicing like typing of documents, printing of documents, laminating, photocopying, scanning, and any other business support service our customers ask for. Our firm will offer the following products and services to customers;

- Typing, printing, laminating, scanning and photocopying of documents
- Reprographic services (Photo Prints, Invitation Cards, Calendars Banners, Fliers...etc)
- Internet Services.
- Sale of calling cards and greeting cards
- Wide range of office support services
- Pc Repair and Trouble Shooting

- Email/Internet/Browser Problems
- System & Application Software Installation
- Coaching and Instruction
- Computer Accessories
- Office Stationery
- Office Supplies (Tonner, Ink and Cartridges).
- Point Of Sale Services – **Kazang**, Mobile Money Services....
- Banking Express Services; Depositing, Withdrawing, Balance Checking and Mini Statements.

BANKING DETAILS

BANK	: FIRST NATIONAL BANK (FNB)	INDO-ZAMBIA BANK
ACCOUNT NO	: 62629452286	0101010000796
BRANCH	: LIVINGSTONE	LIVINGSTONE.

CONTACT DETAILS AND PHYSICAL ADDRESS

Station/Suite	: Shop No. 17, Dambwa Site Market Extensions
Town	: Livingstone, Zambia
Cells	: +260 977 395 243, +260 962 192 035
Business WhatsApp Line	: +260 962 192 035
Email Address	: teftechsolutions@gmail.com or chisalagodwin@yahoo.com